been made in Chapter 15 (Paragraphs 15-22-1 to 15-24-2) as to how the Ministry as a nodal agency for redress of public grievances co-ordinates the efforts to formulate and operationalise the Citizen's/User's Charters by the Central Government Ministries/Departments and their PSUs. Sir, there is no mention whether any inspections of the grievance cells in various Ministries/Departments etc. were conducted to know as to how they disposed of the cases relating to grievances.

श्री हरिन पाठक: सर, मैंने बता दिया कि हमारे पास जो शिकायतें आती हैं, हम सतत् सम्पर्क में रहकर उनका निराकरण करते हैं और हमारी एक कमेटी भी बनी है सैक्रेटरिएट सैक्रेटरीज की, which is headed by the Cabinet Secretary और वे भी उनके सम्पर्क में रहते हैं।

SHRI EKANATH K. THAKUR: Sir, the State Bank of India has introduced a scheme where the complaints can be replied to within three days through their Helpline. Does the Government of India have any proposal to introduce a Helpline where any complaint can be replied to/ addressed within a period of three days on the basis of their reply?

श्री हरिन पाठक: सर, जो भी मंत्रालय हैं और जो भी प्राइवेट-पब्लिक सैक्टर हैं, वे अपने-अपने नियम बना देते हैं और उन नियमों के अंतर्गत उन्हें उन कम्पलेंट्स का निराकरण करना होता है।

श्री दीपांकर मुखर्जी: सर, यह प्राइवेट-पब्लिक सैक्टर क्या होता है? Sir, I do not want to argue. The Minister has said "Private public sector". What is this "Private public sector"?

SHRI HARIN PATHAK: Private and public sector.

*218. [*The questioners Shri B.P. Singhal was absent for answer vide pages* 54-55 *infra.*]

Violation of human rights and custodial deaths

*219. SHRI K.B. KRISHNA MURTHY: Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether incidents of human rights violations and custodial deaths are on rise involving police/prison personnel;

(b) whether Government have taken any initiative to frame a Model Prison Manual and to humanise the prison administration;

(c) what is the status of implementation of the recommendations of Justice V.R. Krishna Iyer Committee on Women prisoners; and

(d) whether NGOs are increasingly engaged in the corrective administration of prison inmates especially women?

THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI HARIN PATHAK): (a) to (d) A Statement is laid on the Table of the House.

Statement

(a) As per information received from National Human Rights Commission, while there has been decrease in the number of incidents of Human Rights violations involving police/prison personnel in the year 2001-02 as compared to the previous year, there has been increase in the number of custodial deaths in the year 2001-02 when compared to the figures of 2000-01.

(b) Yes Sir. The Government of India had set up a Committee at national level under the Chairmanship of Director General, Bureau of Police Research and Development, to draft a Model Prisons Manual. The Committee has brought out a draft Model Prisons Manual which has been circulated to all State Governments/Union Territory Administrations as well as concerned Ministries/Departments of the Union Government for their views/suggestions.

The Central Government have also approved a new non-plan scheme for a period of 5 years with an outlay of Rs. 1800 crores on cost sharing basis in the ratio of 75:25, the share of Central Government being 75% and that the State Government 25% with effect from the current financial year in order to address to deficiencies in the areas of prison administration.

(c) The recommendations of Justice V.R. Krishna Iyer Committee on Women Prisoners have been circulated to all State Governments and Union Territory Administrations as "Prison" is a State subject. As per information available, some of the States have initiated action of the recommendations.

(d) As "Prison" is a State subject and Prisons Administration is the responsibility of State Governments, no information in this regard is available with the Central Government.

SHRI K.B. KRISHNA MURTHY: Sir, our own insitution, the National Human Rights Commission, is supposed to protect the civil liberties of detainees and under-trials. But to what extent they have been impartial and effective is yet to be felt, given the increase in the number of cases of custodial harassment and deaths in the lock-ups and prisons. Sir, my question is whether the observers of the National Human Rights Commission regularly visits jails and prisons, monitor the situation prevailing over there and recommend corrective measures. The question in 'b' part is whether India recognises the Amnesty International as a *bona fide* human rights group and provide free access to its observers to visit Indian detection camps, prisons and jails.

SHRI HARIN PATHAK: Sir, the observers are free to visit different jails. The Government of India has set up a national-level Committee under the Chairmanship of Director General, Bureau of Police Research and Development, to draft a model prison manual so that all these complaints can be received, modified and resolved. The Committee has brought out a model prison manual which has been circulated to all the States सारे राज्यों में जो भी जेल हैं वहां जो मोड्यूल हमने बनाया है वह राज्यों को दे दिया है। उसके आधार पर वहां पर जो कार्रवाई करनी है वह करते रहेंगे।

SHRI K.B. KRIHSNA MURTHY: My second supplementary is this. Our prisons have become garrisons, housing prisoners much more in number than their capacity. The under-trials constitute a large share in prisons. The under-trials, who crowd the jails and prisons, are acquitted later, maybe, after years of torturous process of the judiciary. It would, therefore, be sensible to segregate the under-trials from the convicted by establishing remand homes for the under-trials exclusively. My question is whether ....*(Interruptions)*

MR. CHAIRMAN: Please put your question. Hon. Member, you should put the question straight away.

SHRI K.B. KRISHNA MURTHY: Yes, Sir. I am just giving a small preamble to the question, otherwise I will just get. .....*(Interruptions)*

MR. CHAIRMAN: What is your supplementary question?

SHRI K.B. KRISHNA MURTHY: Sir, the supplementary question is whether there is any proposal to accept the recommendations made by Justice V.R. Krishna Iyer Committee to establish separate remand homes for the under-trials to lessen the crowd in the jails and prisons.

SHRI HARIN PATHAK: Sir, the recommendations of Justice V.R. Krishna Iyer on women prisoners have been circulated to all the State Governments, Union Territories and Administrations. 'Prison' is a State Subject. As per the information available, some of the States have initiated action on the recommendations.

MR. CHAIRMAN: The last question, Question No. 220.

Incidents of bomb blast in Mumbai

*220. SHRI SANJAY NIRUPAM: Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether a number of incidents of bomb blasts took place in Mumbai in last six months;

(b) if so, the details of the blasts and the suspects arrested in this regard;

(c) whether Mumbai Police has found any organisation responsible for these blasts during primary investigations; and

(d) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI HARIN PATHAK): (a) to (d) A Statement is laid on the Table of the House.

Statement

(a) and (b) Three incidents of bomb blasts one each at Ghatkopar, Mumbai Central and Vile Parle have taken place in the last three months. One live bomb was also found at MIDC, Mumbai. Following persons were arrested in connection with the Ghatkopar bomb blast case:—

(i) Dr. Mohammed Abdul Matin Abdul Basit, M-28 years

(ii) Sayeed Khwaja Yunus Sayeed Khwaja Ayub, M-28 years